

Jessenka Boarding Kennels & Cattery Terms and Conditions

Although we will exercise the normal care required we cannot accept responsibility in any respect of an animal whilst it is under our care, all animals are left at the owners risk.

All animals boarding must be vaccinated against species specific diseases. Dogs must be vaccinated for canine distemper, parvovirus, hepatitis and kennel cough and have a current vaccination certificate. Dogs must also be registered and free of parasites. Cats must be vaccinated against feline panleucopenia "enteritis" and feline respiratory disease "snuffles", have a current vaccination certificate and be free from parasites.

We must be informed of any change in, or current medical conditions, or food requirements. We accept your animal on the basis that it is in good health and condition, and that you have disclosed to us everything we should know about your pet on arrival.

We will seek veterinary attention for your pet if we consider it necessary. We require full access to your animals medical records if we are concerned about any aspect of your pets health, or to check vaccinations. If your animal becomes seriously ill and you cannot be contacted the appropriate treatment will be decided by a veterinarian. Any expenses incurred will be paid by the pet's owner.

We reserve the right to refuse to board any animal and no reason need be given.

Aggressive or non-socialised animals will not be accepted. This includes the breeds banned in NZ and cross-breeds of.

Animals left for longer than 14 days after their agreed collection date will be considered abandoned. Any costs incurred on disposal and money or fees owing will be paid by the pet owners.

You are welcome to leave blankets (no bean bags), toys etc for your pet. We will take every care but we cannot guarantee their return. Naming items is helpful. Items of lost property unclaimed for more than 30 days will be considered property of Jessenka.

You may pick up your pet in our open hours. Pick up outside our normal public hours is by arrangement only and an out-of-hours fee will apply. Payment in full is required when collecting your animal. Unpaid accounts will be liable for interest and collection costs.

Special boarding conditions apply over the Christmas and the New Year holiday period between 20 December and the 5 January. Minimum pet boarding period is for 5 days, and a non-refundable, non-transferable deposit for each pet staying is required. The confirmed days booked between the above dates will be still be charged if your pets stay is shortened. Dates booked are considered to be final by 31 October.